

# 2024

# ANNUAL REPORT

NORRIDGE POLICE DEPARTMENT



**Value - Communication - Accountability**



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To the Norridge Community



On behalf of the men and women of the Norridge Police Department, I am pleased to present to you our 2024 annual report. I am excited to share with you all that we have accomplished over the last year and hopefully a small glimpse into our daily operations.

As Chief of Police, I am honored and humbled to serve alongside the men and women of the Norridge Police Department. We have a dedicated group of sworn officers and civilian employees committed to delivering quality law enforcement services to the residents and businesses of Norridge and to providing them with a safe and secure environment to live, work and visit.

Partnering with its community, the Norridge Police recognizes the changing needs of its community and law enforcement's role in addressing those needs. We provide a full range of police services including patrol operations, criminal investigations, juvenile investigations, crime prevention education, traffic, and parking enforcement.

With the many challenges that face law enforcement today, I am proud of the Department's ability to stay the course in its commitment to providing the best possible police services to the Village.

I am confident that with the continued support of Village President Tannhauser, the Board of Trustees, the residents, and, of course, the hard work by the men and women of the Norridge Police Department we will meet these challenges, head-on and succeed.

Respectfully,

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Chief Brian Goss #501

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### **Village President And Board Of Trustees**

Village President Daniel Tannhauser

Village Clerk Gabriela Krasinski

Trustee Donald Gelsonino

Trustee Bill Larson

Trustee Jack Helak

Trustee Andrew Ronstadt

Trustee Debra Budnik

Trustee Frank Avino Jr.

### **Board of Police and Fire Commission**

Chairman Melissa Poulos

Vice Chairman Jennifer Paoletti

Secretary Anthony Santucci

### **Village Administrator**

Joanna Skupien

### **Police Command Staff**

Brian Goss, Chief of Police

Wayne Schober, Deputy Chief of Police

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NORRIDGE POLICE ANNUAL REPORT 2024

Activity	Count
911 HANG-UP OR OPEN LINE (RESPONSE)	219
911 MISDIAL/HANG-UP (NO RESPONSE)	53
911 TEST CALL	26
911 TRANSFER	59
ABANDONED CHILD	2
ABANDONED VEHICLE	29
ABUSE OF CHILD OR ELDERLY	3
ACCIDENT HIT & RUN PROPERTY DAMAGE	153
ACCIDENT HIT & RUN PROPERTY DAMAGE (IN PROG/JUST O	1
ACCIDENT HIT & RUN WITH INJURIES	5
ACCIDENT PROPERTY DAMAGE	736
ACCIDENT VILLAGE PROPERTY	5
ACCIDENT WITH INJURIES	65
ANIMAL BITE	7
ANIMAL CALL	188
ASSAULT	17
ASSIST CITIZEN/PUBLIC SERVICE	379
ASSIST EMS	1988
ASSIST FIRE DEPT	303
ASSIST OTHER AGENCY	141
ASSIST PUBLIC WORKS	9
BACKGROUND INVESTIGATION	57
BATTERY	54
BATTERY (IN PROG/JUST OCC)	12
BE ON THE LOOKOUT	6
BOMB THREAT	1
BOOT APPLIED OR REMOVED	27
BOOT TOWED	1
BURGLAR ALARM COMMERCIAL	268
BURGLAR ALARM RESIDENTIAL	89
BURGLARY	17
BURGLARY FROM MOTOR VEHICLE	42
CHECK FOR WELL BEING	358
CHILD ENDANGERMENT	10
CITIZEN COMPLAINT	1
CIVIL MATTER	34
COURT	2
CRIMINAL DAMAGE TO PROPERTY	30
CRIMINAL DAMAGE TO PROPERTY (IN PROG/JUST OCC)	3
CRIMINAL DAMAGE TO VEHICLE	39
CRIMINAL DAMAGE TO VEHICLE (IN PROG/JUST OCC)	2
CRIMINAL DEFACEMENT/VANDALISM/GRAFFITI	9
CRIMINAL DEFACEMENT/VANDALISM/GRAFFITI (IN PROG/JU	1
CUSTODY DISPUTE	11
CUSTODY DISPUTE (IN PROG/JUST OCC)	1
CUSTOMER MANAGEMENT DISPUTE	47
CUSTOMER MANAGEMENT DISPUTE (IN PROG)	15
DAMAGE TO PROPERTY (NON-CRIMINAL)	52
DANGEROUS CONDITIONS	12
DEATH INVESTIGATION	22

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Activity	Count
DECEPTIVE PRACTICE	2
DECEPTIVE PRACTICE (IN PROG/JUST OCC)	1
DISORDERLY CONDUCT	7
DISORDERLY CONDUCT (IN PROG)	1
DISTURBANCE	190
DOMESTIC BATTERY	35
DOMESTIC BATTERY (IN PROG/JUST OCC)	10
DOMESTIC DISTURBANCE	142
DOMESTIC DISTURBANCE (IN PROG/JUST OCC)	15
DRAG RACING	5
DRIVING UNDER THE INFLUENCE	1
DRUG ACTIVITY P/U/S	11
EMOTIONAL/MENTAL SUBJECT	56
EQUIPMENT MALFUNCTION	5
ESCORT	41
FIGHT	47
FINGERPRINT PROCESSING	88
FIREWORKS	38
FLEEING/ELUDING	13
FORGERY	6
FOUND PROPERTY	56
FRAUD/CREDIT CARDS/CHECKS	107
FRAUD/CREDIT CARDS/CHECKS (IN PROG/JUST OCC)	1
GARBAGE/TRASH/DUMPSTER/DUMPING COMPLAINT	14
GENERAL TRAFFIC COMPLAINT	11
GUN/KNIFE/WEAPON COMPLAINT	14
GUN/KNIFE/WEAPON COMPLAINT (IN PROG/JUST OCC)	3
HARASSMENT/THREATS/OBSCENE	102
HARASSMENT/THREATS/OBSCENE (IN PROG/JUST OCC)	10
HOLD-UP/PANIC ALARM	81
HOME INVASION (IN PROG/JUST OCC)	1
IDENTITY THEFT	20
IDENTITY THEFT (IN PROG/JUST OCC)	1
ILEAS CALLOUT	8
INFORMATION	76
INJURY ON-DUTY (EMPLOYEE)	7
INTOXICATED SUBJECT	62
INVESTIGATION	22
JUVENILE COMPLAINT/OFFENSE	108
JUVENILE COMPLAINT/OFFENSE (IN PROG/JUST OCC)	39
LOCKOUT	3
LOITERING	13
LOST PROPERTY	74
LOUD NOISE/MUSIC/PARTY	141
MCAT CALLOUT	6
MISCELLANEOUS	22
MISCHIEVOUS CONDUCT	3
MISSING CHILD	17
MISSING PERSON	14
MOTOR VEHICLE THEFT/STOLEN AUTO	39

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Activity	Count
MOTOR VEHICLE THEFT/STOLEN AUTO (IN PROG/JUST OCC)	1
MOTORIST ASSIST	72
NEIGHBOR COMPLAINT	51
NEIGHBOR COMPLAINT (IN PROG/JUST OCC)	11
NIPAS CALLOUT	19
NOTIFICATION	74
NOTIFY PUBLIC WORKS	34
NOTIFY UTILITY	1
OPEN DOOR/WINDOW	79
OTHER ALARM	79
PARKING COMPLAINT/VIOLATION	453
PARKING PERMISSION	4
PERSON IN DISTRESS/REQUEST FOR POLICE	74
PREMISE CHECK/HOUSE CHECK	24
PRISONER TRANSPORT	25
PUBLIC INDECENCY	6
PUBLIC INDECENCY (IN PROG/JUST OCC)	3
RECKLESS DRIVING	161
RECOVERED STOLEN VEHICLE	8
RELOCATION OF VEHICLE	46
REPOSSESSION OF VEHICLE	38
RETAIL THEFT	307
RETAIL THEFT (IN PROG/JUST OCC)	101
ROADWAY HAZARD/OBSTRUCTION/BRANCH	32
ROBBERY/ALL OFFENSES	8
ROBBERY/ALL OFFENSES (IN PROG/JUST OCC)	3
RUNAWAY	5
SEX OFFENDER REGISTRATION	61
SEX OFFENSE/ALL OFFENSES	5
SHOTS FIRED	10
SICK CALL (EMPLOYEE)	3
SOLICITOR COMPLAINT	64
SPECIAL DUTY/ASSIGNMENT	3
STALKING	4
STREET LIGHTS OUT	17
SUICIDAL OR ATTEMPTING	10
SUSPICIOUS INCIDENT	244
SUSPICIOUS MOTOR VEHICLE	198
SUSPICIOUS PERSON	264
TEST CALL FOR POLICE DEPT	2
THEFT FROM MOTOR VEHICLE	34
THEFT FROM MOTOR VEHICLE (IN PROG/JUST OCC)	1
THEFT OF SERVICES	11
THEFT OF SERVICES (IN PROG/JUST OCC)	3
THEFT/ALL OFFENSES	139
THEFT/ALL OFFENSES (IN PROG/JUST OCC)	12
TOBACCO ENFORCEMENT/COMPLIANCE CHECK	4
TRAFFIC ARREST	1
TRAFFIC CONTROL	7
TRAFFIC LIGHT/SIGNAL MALFUNCTION	13

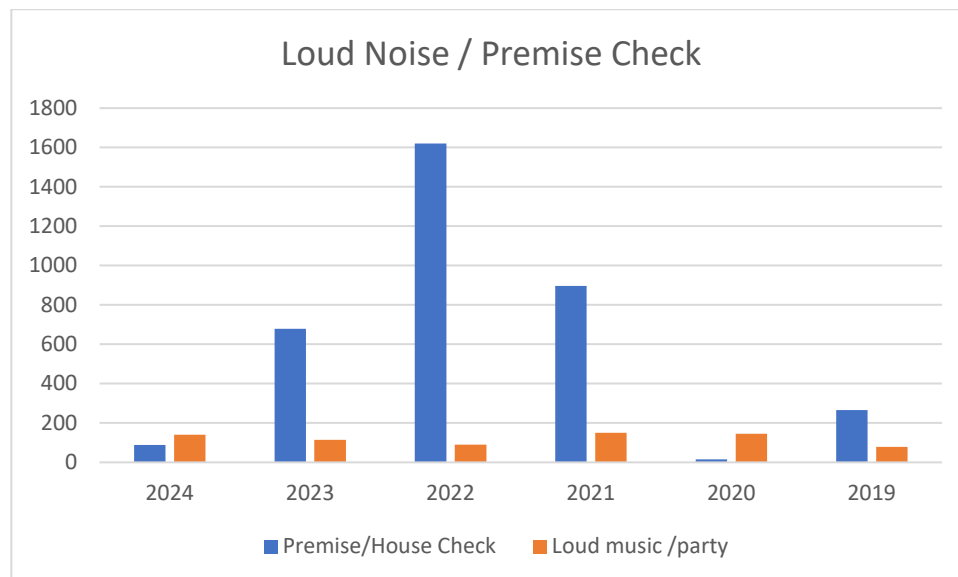
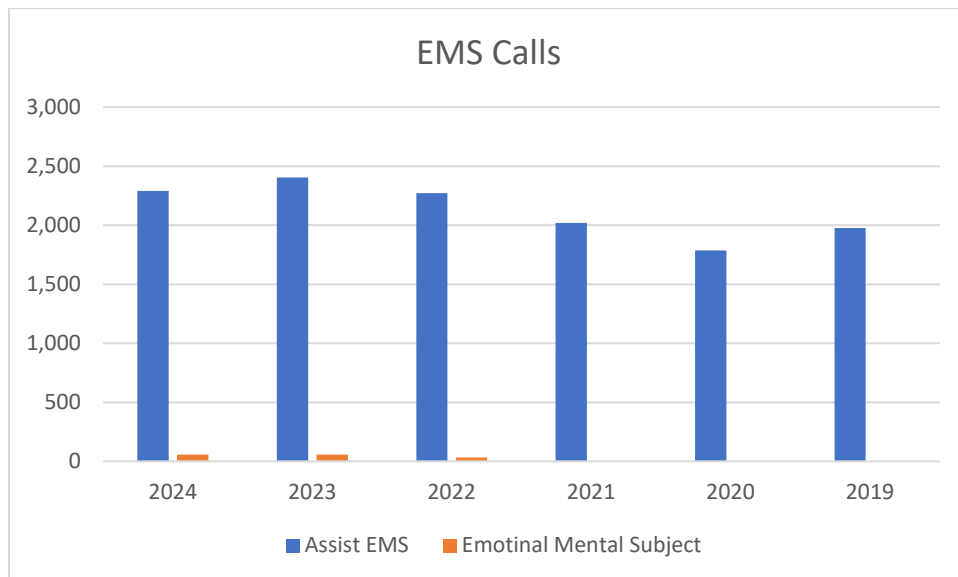
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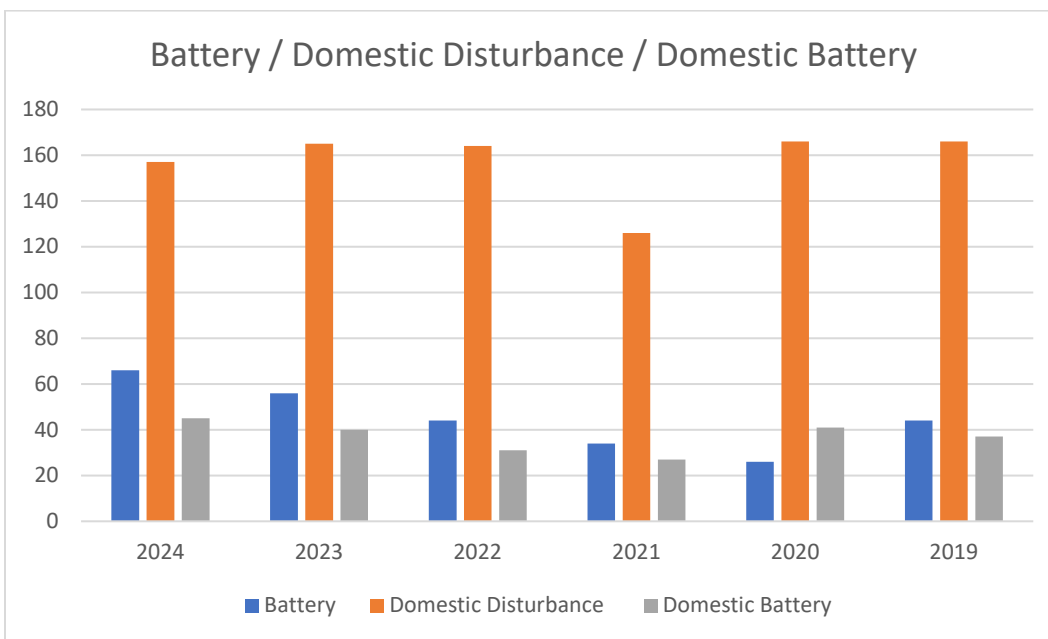
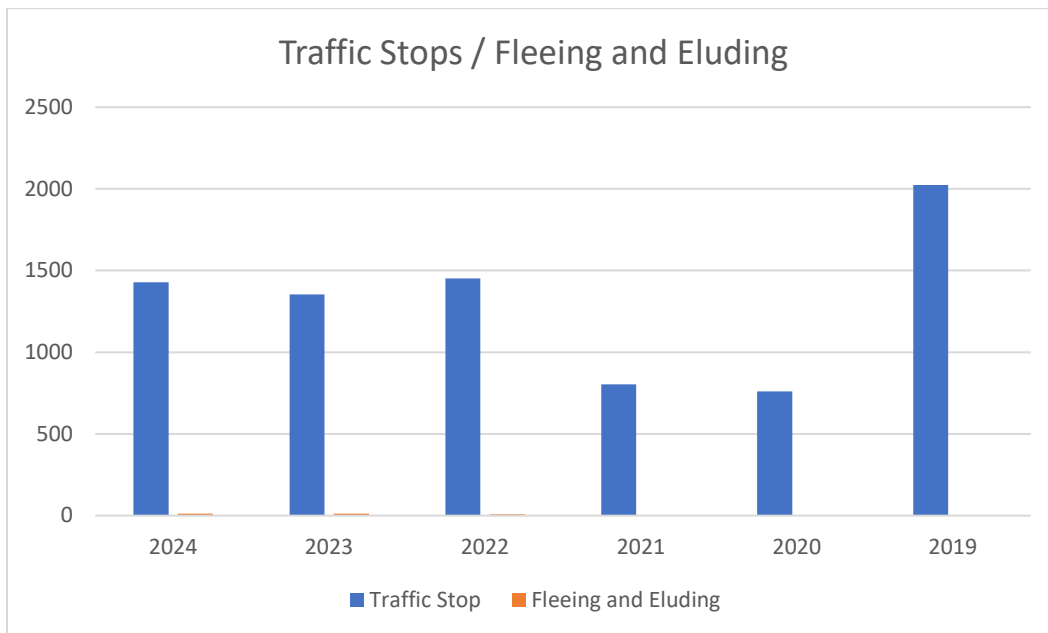
Activity	Count
TRAFFIC STOP	1429
TRESPASSING PROPERTY	18
TRESPASSING PROPERTY (IN PROG/JUST OCC)	9
TRESPASSING VEHICLE	10
TRUANCY COMPLAINT	1
UNWANTED SUBJECT	152
VEHICLE ALARM	1
VIDEO GAMING ORDINANCE CHECK	1
VIOLATION OF ORDER OF PROTECTION	25
VIOLATION OF ORDER OF PROTECTION (IN PROG/JUST OCC)	2
VIOLATION OF VILLAGE ORDINANCE	4
VIOLENT OFFENDER REGISTRATION	2
VISITATION VIOLATION/INTERFERENCE	1
VOID - CALL CREATED IN ERROR FOR POLICE DEPT	1
WARRANT SERVICE/ARREST/WANTED PERSON	3
WATER MAIN BREAK	33
** TOTAL **	11921

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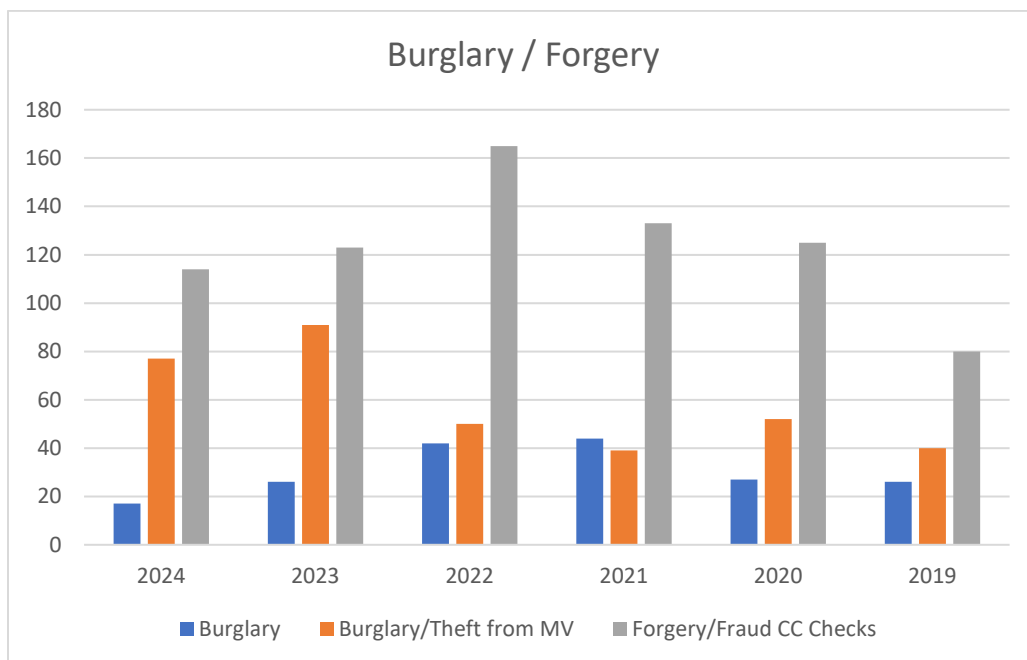
## Norridge Police Calls for Service 2019-2024 Comparison



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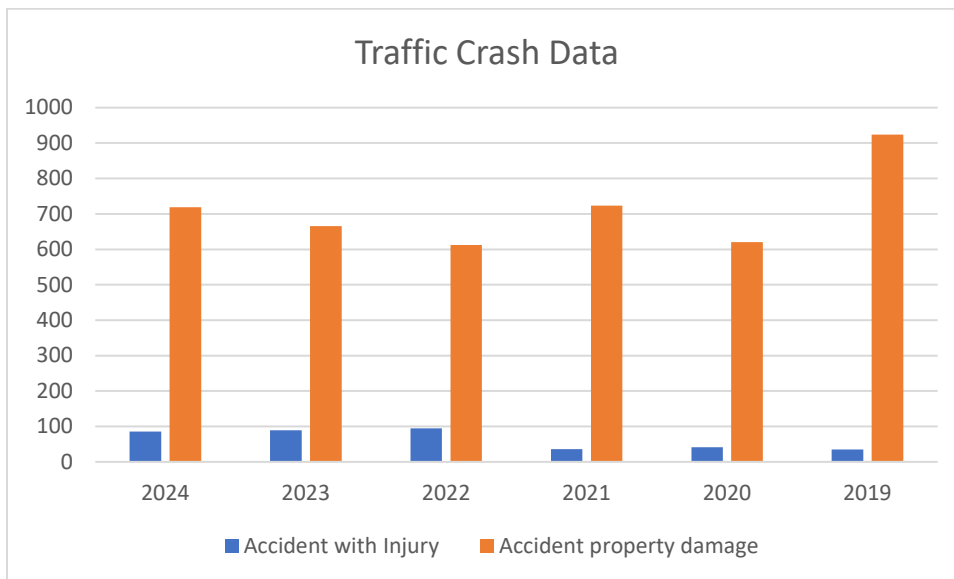
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**Value - Communication - Accountability**

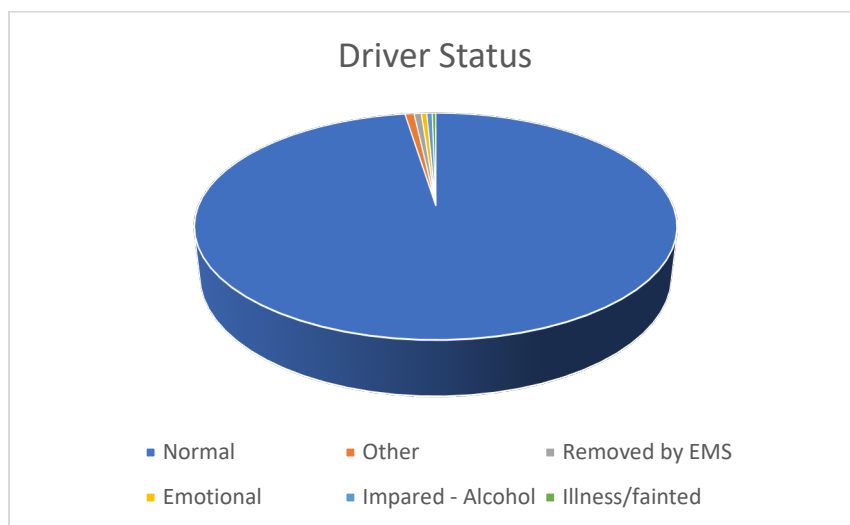
**TRAFFIC CRASH AND  
SPECIAL ENFORCEMENT ANALYSIS**

During 2024 there were a total of 805 traffic crashes. Traffic crashes in 2023 were 755 showing a 6% increase.

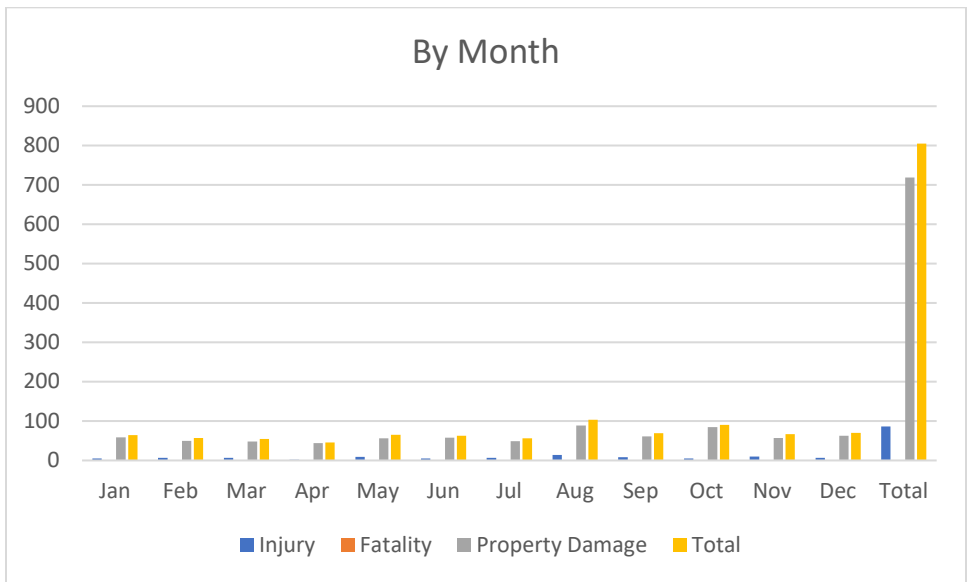
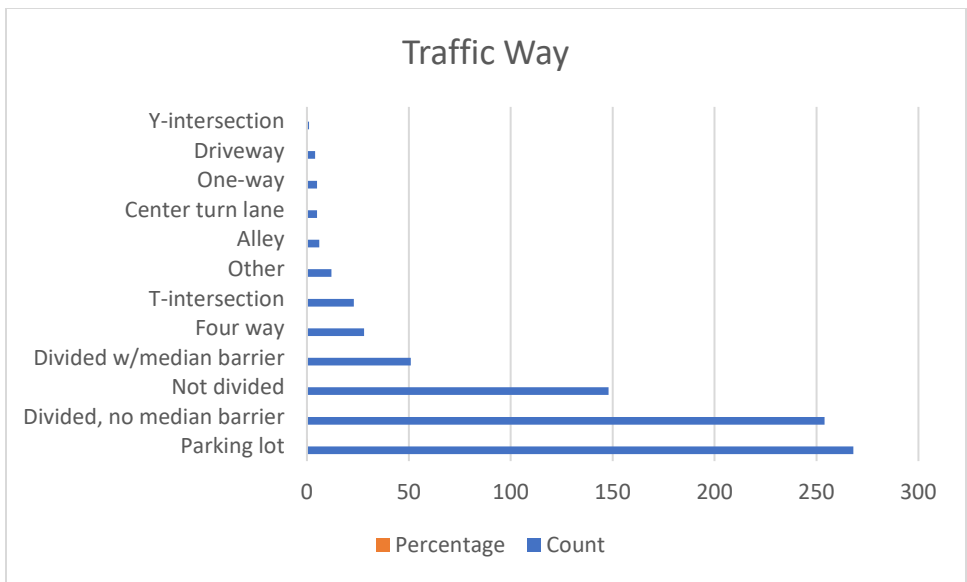


In 2024, 86 crashes involved some sort of injury to a driver or passenger, 0 of these were fatal. Compared to 2023 where 89 crashes had some sort of injury and also had 0 fatalities. This is a 3% decrease in injury crashes and with fatalities remaining at 0. We believe this can be attributed to our aggressive traffic campaigns where we partner with the Illinois Department of Transportation for targeted enforcement of violations such as seatbelt violations.

In 2023, we had 3 crashes related to alcohol as compared to 2024, we had 1 crash where alcohol was involved.

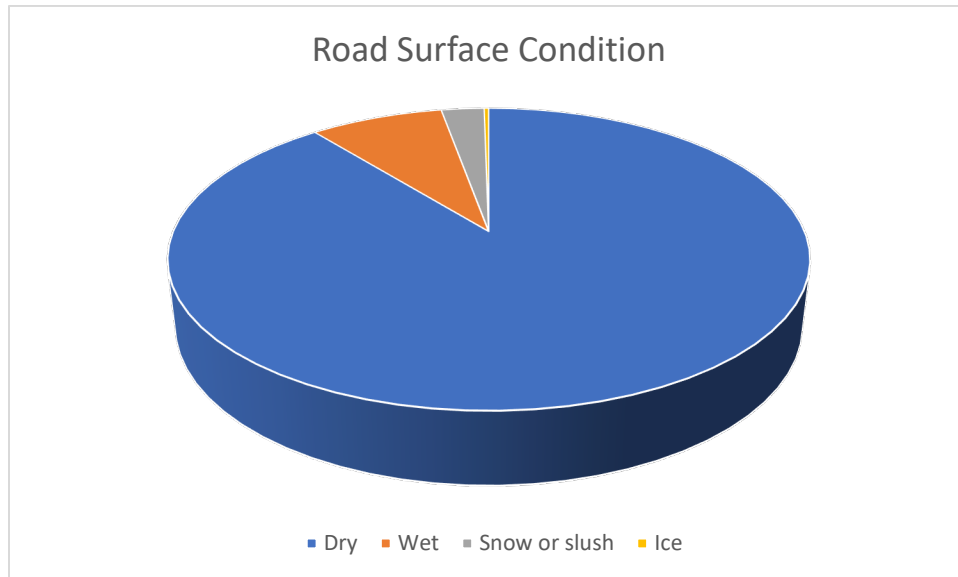


**TRAFFIC CRASH AND SPECIAL ENFORCEMENT ANALYSIS Cont.**



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**TRAFFIC CRASH AND  
SPECIAL ENFORCEMENT ANALYSIS Cont.**



In 2024, traffic details were assigned for locations where citizens reported issues of speeding, stop sign violations or other types of traffic violations. Our portable speed sign continues to be rotated throughout the Village to enhance our traffic complaint tracking capabilities. When complaints of heavy traffic or speeding autos are received, this sign can be deployed to count vehicles and their speeds 24 hours a day, seven days a week. The sign has been a huge asset in determining the validity of a complaint and when would be the best time to assign marked squads for enforcement action after flashing warning signs have failed to gain voluntary compliance. Various grant-funded special enforcement details outlined in this NPD annual report have had a positive effect on the accident rate in Norridge and continued as normal in 2024. Grant funding accounted for numerous traffic arrests and citations, and hopefully a change in driver behavior that will reduce the accident and/or injury rate. The additional police presence of officers in marked squads paid for by outside grants from the Illinois Department of Transportation (IDOT), Division of Traffic Safety, is a great benefit to the Village of Norridge that does not cost its citizens financially.

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**Traffic Grants**

**STEP Grant**

The Norridge Police Department was awarded the STEP Grant, which is administered through IDOT Division of Traffic Safety. The STEP Grant was for \$29,258.00 and was from October 1, 2023 – September 30, 2024. This Grant is utilized to hire back off-duty police officers to enforce Occupant Restraint laws through Seat Belt Enforcement Zones (SBEZ) and target distracted drivers by issuing texting while driving and cell phone use tickets. We participated in a total of 6 Occupant Protection Campaigns, 1 Distracted Driving Campaign and 1 Speed Awareness Campaign.

2023	2024	
104	79	Seat Belt Violations
1	76	Speeding
29	26	No Insurance
29	42	Registration Violation
4	4	Failure to Signal
14	22	Electronic Communication Device Violation
8	13	No Valid DL / Suspended / Revoked
3	4	Improper Turn
0	1	Street Racing
3	95	Stop Sign Violation

**DRAFT Updated Statistics not available at this time. DRAFT**

## **BIASED BASED POLICING ANALYSIS**

In 2003, the Illinois General Assembly passed a public act that required police departments collect data on every traffic stop. This law has been amended a number of times and was renewed in 2019, that data is to be collected without any expiration date.

The Norridge Police Department has collected this data every year for the thousands of traffic stops that are completed. Officers complete the information for each stop, and it is transmitted to IDOT for analysis.

The Mountain-Whisper-Light: Statistics and Data Science firm (MWLSD) was selected by the Illinois Department of Transportation to analyze the traffic stop results for every town in Illinois. Due to the complexity of the study, the MWLSD did not conduct an individual analysis of each town's driving population, but rather followed crash-based reporting benchmarks to determine the racial makeup of a town's driving population. The MWLSD has set our minority driving population at **7.1%** for analysis purposes.

The MWLSD uses their benchmark in comparison to the actual percentage of minority drivers that are stopped by our officers. For 2023, the actual percentage of minority drivers stopped by Norridge officers was **8.1%**, which in comparison to 2022 where it was **7.6%**.

There are two other areas that the MWLSD will be analyzing. These are the reasons for the stop and the result of the stop. This examines if minorities are being pulled over for the same infractions as Caucasians. Moving violations for Caucasians was the reason **57%** of the time, and **51.8%** for minorities. Equipment violations for Caucasians was the reason **10%** of the time, and **10.9%** for minorities. Registration violations for Caucasians was the reason **32%** of the time, and **37.6%** for minorities. These numbers are very close and show consistency among all members of the department for stopping any particular vehicle.

The final analysis on the result of the stop is one of the most important parts of this study. One can argue that at night, driving behind a vehicle, or passing in an opposite direction at 35 or 45 mph, an officer would many times have difficulty identifying the race of the driver.

Regardless of whether the officer knew the race prior to the stop, there is no argument that once the officer has approached the driver, he or she certainly would have an indication of what the race of the driver was. Once stopped for a traffic violation, Caucasians received citations **33%** of the time, while minorities received citations **24.8%** percent of the time. The analysis of these numbers show that once officers have approached the driver, learned the race of the driver, had a conversation and decided whether to issue a citation, Caucasians and minorities are being cited or warned at a consistent rate.

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## **BIASED BASED POLICING ANALYSIS (Cont.)**

The department reviews statistics for each officer to ensure that there are no trends that would indicate bias based policing. Based upon these reviews, there are no areas of concern that have been identified. Although there have not been any biases identified, the department continues ongoing training about racial profiling and bias based policing. Supervisors also review a number of traffic stops for each officer on a monthly basis. The purpose of this review is to ensure compliance with our policies.

In addition to the review of our traffic stops, which is one of the most visible areas to examine if any bias is occurring in our policing practices, the department has also reviewed a number of other areas to determine if there are any trends or patterns that would indicate that our agency has been in receipt of any complaints that allege these types of biases.

We have reviewed all our department internal investigations, citizen complaints, and supervisor observations and have not observed any patterns of racial bias. In addition, we continually review our training programs and general orders to ensure we are in compliance with best practices. This includes monthly training from the Police Law Institute that covers important topics and testing on these concepts for all officers.

## COMMUNITY ORIENTED POLICING

### 2024 Initiatives

One of the most important aspects of community-oriented policing is community involvement. The employees of the Norridge Police Department consistently search for new ways and opportunities to reach our community members through various programs and meetings. Our goal is to evaluate and execute current programs and make ourselves available to those residents and visitors when needed. We hosted and assisted with a wide range of events throughout the year.

### Schools

- Met with all District School officials to update their school safety plan, threat assessment teams
- Held our 25<sup>th</sup> annual “Shop with a Cop” program for over 100 children in need
- Conducted “School Zone” traffic enforcement on a daily basis
- Provided Ridgewood High School with a Liaison Officer
- DARE instruction for Districts 79 and 80
- Literacy nights
- Back to school fairs
- Career fairs
- Internet safety presentations
- Ridgewood 5K race
- Safety Town
- STEM Night
- Kindness Tunnel
- Ridgewood Cybersecurity Program

### Seniors

- Assisted with visits, calls, and referrals for numerous seniors needing assistance
- Met monthly with Seniors to address senior needs and concerns
- Assist the Norridge Senior Assistance Center with meal deliveries

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## COMMUNITY ORIENTED POLICING Cont.

### Community-Wide

- Maintained social media pages on Facebook and Instagram to provide more transparency and enhance networking capabilities with the public
- Held numerous Coffee with a Cop sessions at different locations
- Conducted numerous crime prevention checks for area businesses and residences.
- Coordinated fund raising for Illinois Law Enforcement Special Olympics
- Hosted our second National Night Out
- Award recipients from Alliance Against Intoxicated Motorists (AAIM)
- Conducted traffic studies in neighborhoods
- Problem-solving sessions with citizens and businesses with issues related to crime and quality of life
- Held monthly meetings with supervisors to address community concerns
- Participated in Norridge Touch-A-Truck Event
- Attended Job Fairs at numerous community colleges and other locations
- Participated in Trunk-or-Treat at Pennoyer School and the Norridge Park District.
- Attended numerous Block parties held throughout the summer
- Members of the Norridge Harwood Heights Rotary Club
- Assist with Island in the City at Norridge Park
- Santa Send Off Parade and Tree Lighting
- Work Based Learning Program
- Citizen Police Academy

**The Norridge Police Department will strive to improve and develop many of these programs during 2025 and look for new ways or strategies to better reach our residents.**

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## SHOP WITH A COP

## BOOK BAG FULL OF SCHOOL SUPPLIES

The Norridge Shop with a Cop program has been running for 25 years. This program helps children in need from local school's purchase gifts for the holidays. Each child is paired with a volunteer from the Police Department as they shop. The children get breakfast and even get to meet with Santa personally.

This program was spun off into purchasing book bags and school supplies for children in need as well. The school supplies are purchased, and the bags are stuffed by volunteers at the police department. They are then delivered to the schools to be distributed to the children prior to school starting for the year.

Both programs are fully funded by generous donations of residents and businesses of Norridge. If you are interested in donating to this wonderful cause, please reach out to the Norridge Police Department.



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Besides Shop with a Cop and Book Bag Full of School Supplies department personnel help and serve the community in many other events as noted in the many pictures we have included.



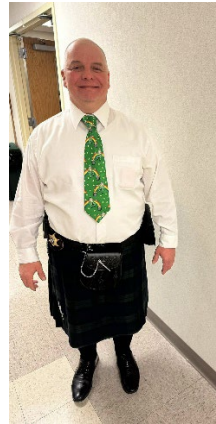
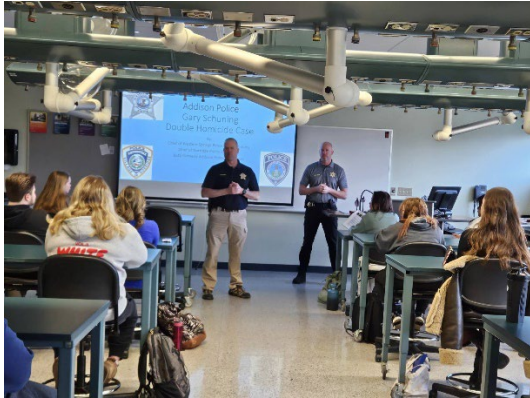
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## NORRIDGE POLICE DEPARTMENT HONOR GUARD



The Norridge Police Department Honor Guard was started as a prominent demonstration of the morals we hold true: Honor, Duty, and Integrity. All members of the unit are volunteers who donate their time and training for special events. Members also spend several hours every year maintaining their special uniforms and equipment.

The Honor Guard has been requested for funerals of fallen Officers and elected officials to present the colors. Along with these events, the Honor Guard presented the colors at:

Norridge Memorial Day Ceremony

9/11 Ceremony at Ridgewood High School

Norridge Veterans Day Ceremony

Ridgewood High School Homecoming game



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**USE OF FORCE**

In accordance with the State and federal laws and the policies of the Norridge Police Department, we carefully monitor and review each incident where a Norridge Police officer uses force in the line of duty. Each of the incidents is reviewed by the immediate supervisor, a Deputy Chief, and the Chief of Police. Use of Force reporting is required when a Police Officer uses force beyond that of routine arrest or detention. Varying levels of force include verbal, hands/physical control tactics, low impact weapons, pepper spray, Taser and firearms use, and firearm displays only.

During 2024, the Norridge Police Department handled 11,921 calls for service. Most of which included contact with members of the public on various levels. During 2024, thirty-nine (39) Norridge Police Officers reported using force on (15) Fifteen occasions (some reports had multiple officers using force on a single call). Each of the cases was carefully reviewed on several levels to ensure that the force applied was appropriate and in line with the law and the training that each officer receives.

No complaints were filed against a Norridge Police officer for any force that was applied during an arrest or detention.

Of the 15 cases where force was used, three people reported minor injury but did not require medical treatment related to the use of force. 4 police officers sustained injuries from an arrest, and they required medical treatment, 1 officer sustained major injuries and was hospitalized.

<b>Use of Force 2024</b>	
Firearm Discharge	0
Firearm Display	1
Taser Discharge	1
Taser Display	1
OC Spray Discharge	0
OC Spray Display	0
Physical / Control Tactics	14

\*In some events, more than one method was applied to gain proper control or compliance over the individual.

## CITIZEN COMPLAINT SUMMARY

In 2024 the Norridge Police Department received only two citizen complaints. One complaint was investigated and found to be unfounded and the other citizen left the interview room before a full interview was able to be conducted.

Although there were no other formal complaints registered, there were several citizen inquiries regarding cases, calls or citations that were handled on the first-line supervisor level.

In addition to the citizen inquiries that were handled at the first-line supervisor level, there were some internal disciplinary matters that were investigated and handled by command staff.

These disciplinary matters include sworn and support staff and resulted in 5 verbal warnings, and 2 written warnings. We had 1 officer suspended during 2024 relating to a vehicle crash.

Supervisors also conducted several counseling sessions regarding performance. These disciplinary matters were for various infractions including time management, violations of procedure, and motor vehicle use.

## INVESTIGATIONS SUMMARY

The Investigations Division is primarily charged with the responsibility of investigating all criminal incidents reported to the Police Department. The Unit was increased in staffing this year to one Detective Sergeant and three full-time detectives.

On a daily basis, the Detective Sergeant reviews all criminal incidents reported to the Police Department. The reports are screened for solvability factors in order to determine if they merit assignment to an investigator for follow-up. Not all cases reported to the Police Department are actually assigned to an investigator. Examples might include minor thefts or acts of vandalism for which there are no witnesses or suspects. Additionally, if the victim does not wish to prosecute, the case may not be investigated. Following assignment to an investigator, cases are actually worked based upon the seriousness of the offense. Typically, crimes committed against persons receive the highest priority.

The Investigations Division also makes a significant contribution to the prevention of crime. This is done by analyzing crime data, gathering intelligence information and discerning patterns of criminal activity. When data and patterns of criminal activity yield enough information, the Investigations Division may conduct surveillances, execute search warrants, conduct sting operations or initiate a task force to address ongoing criminal activity.

In addition to the daily task of investigating criminal activity, the Investigations Division performs a variety of other tasks to assist the Police Department and help the Village of Norridge maintain a high quality of services to residents, business owners and visitors. The Investigations Division conducted well over 57 background investigations of police officer applicants and others seeking employment with the Village. The Division also handles the registration and tracking of convicted sex offenders, violent offenders, and alcohol compliance checks.

In 2024, Norridge Detectives were assigned over 321 cases to follow up on and self-initiated 28 cases for investigation.

The members of Investigations also take part in MCAT – **Major Case Assistance Team**. The **Major Case Assistance Team** (MCAT) is a multi-jurisdictional organization formed to provide investigative and forensic assistance to member police agencies during the investigation of homicides, serial crimes and major criminal events. The **Major Case Assistance Team** is comprised of police agencies from throughout the northwest suburbs.

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## RIDGEWOOD SCHOOL RESOURCE OFFICER



A Norridge Police Officer was assigned to Ridgewood High School as the School Resource Officer (SRO) for the 2023-2024 school year. Below is a summary of the activities and duties performed by the school resource officer from August 2023 through the end of the school calendar year June of 2024.

Much of the SROs time is spent at the school dealing with issues such as family-related problems, mental issues, vaping / tobacco issues, truancy and the occasional battery / fights. The SRO works closely with the Deans, Teachers, Counselors and Social Workers to determine what is in the best interest of the child when dealing with situations that arise at school. Not every situation is appropriate for bringing criminal sanctions against a student. The final decision is based on a number of factors, including the student's past police contacts and the seriousness of the offense.

The SRO is also actively involved in numerous student assistance programs including the threat assessment team and teaching Run, Hide, Fight in case of an active threat at the school. The SRO also oversaw the 18 different dates that Interquest came to the school for scheduled K-9 searches. Other school services and duties that the school resource officer provides are supervision at home games for football, basketball, homecoming dance, and prom.



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## TOBACCO GRANT



The Norridge Police Department, through a grant sponsored by the Illinois Department of Human Services, has been conducting tobacco compliance checks since 2000. The grant enables the Norridge Police Department to fund the training of local area businesses, to help discourage the sale of tobacco to the youth.

Prior to performing the checks, the businesses are visited by the Police Department's State Certified Tobacco Compliance Specialist. The business is reminded about the program and offered free training to their employees.

Norridge Police supervised distribution and retailer education of 23 businesses in 2024 with various State of Illinois compliance documents.

In March of 2024, Norridge Tobacco Compliance Officers again conducted compliance checks on all 23 businesses in Norridge that sell tobacco. Not one retailer sold to a minor.

In May of 2024, one business sold to a minor and was cited with a Village Ordinance ticket, and the proper documentation was sent to the state. December of 2024, two businesses sold to a minor and were cited with a Village Ordinance ticket and the proper documentation was sent to the state. In the year 2024, the Norridge Police conducted 69 Tobacco Compliance Checks, citing 3 violators.

Businesses who sell to minors are cited under the local ordinance and with continual or numerous violations can face expensive fines or even suspension of their tobacco license.

## ORGANIZED RETAIL CRIME GRANT



In May of 2024 the Norridge Police Department applied for and was awarded a \$27,000 grant from the IL Attorney General's Office to help combat Organized Retail Crime. The money was designated to pay for existing License Plate Readers, Surveillance Cameras and Over Time for Officers. The purpose of the grant is to:

1. Enhance collaboration
  - a. Norridge PD has participated in numerous collaborative law enforcement efforts in the area of gangs, drug distribution, and crime prevention.
  - b. Norridge PD continues to find opportunities to participate in area focused saturation efforts to target in-progress crime in the region.
2. Enhance ongoing investigations in organized retail crime.
  - a. Norridge PD will be excellently positioned to significantly enhance collaborative efforts with law enforcement agencies.
3. Provide training to law enforcement and prosecution teams
  - a. Norridge PD can and will assist or lead in the investigation and prosecution of organized retail crimes.
4. Support overtime for law enforcement
  - a. Norridge PD has a significant need for this program and the funding support to the mission in investigations of organized retail crime in both the home agency of officers and in collaboration with the Attorney General's Organized Retail Crime Task Force.
5. Funding priorities
  - a. Norridge PD has reviewed the funding priorities and believes that our department capabilities align well with the funding priorities of the Organized Retail Crime Task Force.

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## FIRST'S FOR THE NORRIDGE POLICE DEPARTMENT

### WORK BASED LEARNING PROGRAM and CITIZEN POLICE ACADEMY

#### HIGHLIGHTS

In 2024, the Norridge Police Department proudly participated in the Des Plaines Valley Region Work-Based Learning Program. This innovative initiative introduced high school students from the area to careers in law enforcement, providing them with hands-on experience and college credit. Through this program, students worked alongside our officers, gaining a unique perspective on policing and the broader Criminal Justice field. We are honored to support this collaboration and look forward to inspiring the next generation of law enforcement professionals as the program continues to grow.

Additionally, the Norridge Police Department hosted its first-ever Citizen Police Academy, a comprehensive ten-week program designed to provide community members with an inside look at police operations. Participants explored topics such as dispatching, evidence handling, and crime scene investigation, gaining a deeper understanding of the department's role in public safety. This inaugural academy was a resounding success, fostering stronger connections between the Norridge Police Department and the community we serve.



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## COMMUNITY SERVICE and AUXILIARY OFFICERS

Norridge's Community Service Officers (CSO's) handle non-criminal police matters and other Village department assignments. There are currently four CSO positions assigned to the Patrol Division. Their services are available between 7:00am–10:00pm on varying days. Their attention to non-criminal police related matters free up sworn police officers to handle criminal complaints and tactical operations.

CSO's assist with traffic control situations brought on by weather, crash related incidents or Village special events. CSO's act as our Fleet Maintenance Department making sure that the vehicles are maintained and serviced as needed. The CSO's patrol the neighborhoods and Mall areas searching for parking violations, abandoned vehicles or other violations that they can take action on.

The CSO's are also responsible for monitoring both domestic and wildlife issues within the Village. Their responsibilities cover the proper care of domestically kept animals and other interests relating to wild animals. Dealing with wildlife carrying diseases such as distemper in raccoons or opossums ensures the safety and health of the general public and other animals. The CSO's are provided with equipment that allows them to deal with these issues in a safe and humane manner.



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## RECORDS DIVISION

The Police Records Division consists of two full-time Records Clerks. This division maintains and manages the computerized database of all law enforcement records for the Police Department. Their duties include the entry and retrieval of all police reports and citations and handling dissemination of any requests for copies of reports.

During 2024, the Records Division processed 11,921 police reports/calls for service. In addition, they processed 739 traffic citations, 690 traffic warnings, 5,551 parking citations, and 320 non traffic citations. Additionally, they process all the department's local and state arrest reports. The Police Department also processed over 200 Freedom of Information Act requests through the Village Clerk's Office.

Additional duties include processing court summons, processing arrest documents, preparing the monthly Uniform Crime Reports for state and federal agencies, and other miscellaneous records functions.

In addition to regular duties, Records handles all state mandated reporting to Illinois, as well as the new requirements the Federal Government has implemented. These new reporting requirements fall under the National Incident-Based Reporting System (NIBRS) and require each law enforcement agency to report specific information on all crimes reported.

Additionally, with new state mandated reporting requirements, records personnel have several other mandated reports to file on arrests or mental health cases.



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## NORRIDGE POLICE DEPARTMENT CROSSING GUARDS

The Norridge Police Department provides crossing guard staffing at eight different locations throughout the village.

These locations serve Pennoyer, Giles and Leigh Schools. Crossing guards assist with the safe crossing of school children, other pedestrians and control traffic at the designated crossings. In addition, our crossing guards assist with the annual Safety Town held at Harlem and Irving Plaza.

Crossing guards are governed by Illinois Law and failure to obey a crossing guard is a violation of the law which could result in a ticket and fine.



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## MUNICIPAL CONSOLIDATED DISPATCH

The Illinois General Assembly in Summer 2015 adopted Public Act 99-0006, which became effective on Jan 1, 2016. In order to be in compliance with the new law, the Norridge Police Department consolidated its dispatch center with the Harwood Heights and Schiller Park Police Departments in September of 2017. Through an inter-governmental agreement, these 3 agencies formed Municipal Consolidated Dispatch (MCD).

MCD serves a population of approximately 35,000 residents. MCD is responsible for receiving and dispatching emergency and non-emergency calls for service for the Norridge, Harwood Heights, and Schiller Park Police Departments, Schiller Park Fire Department and Norwood Park Fire Protection District. The Norwood Park Fire Protection District provides fire/ambulance services for Norridge, Harwood Heights and Norwood Park Township. In addition, MCD makes after-hours public works notifications for all three municipalities.

Day to day operations for MCD are run by the Executive Director. MCD has an authorized staff of 17 full-time, 1 part-time Telecommunicators, 1 Full-Time Records Clerk, and 1 part-time Administrative Assistant. For the 2024 calendar year, MCD dispatched over 32,825 police calls for service for the 3 police departments and approximately 6,369 fire/EMS calls for the 2 fire departments.

When a Norridge resident calls for assistance, either via 911 or our non-emergency number, the call is routed to MCD. When the telecommunicator answers the phone, you may be asked many questions. Questions that may seem irrelevant to you may be very important for the officers and/or firefighters responding to the scene. Please provide answers to all of the questions as best as you can. You may also be asked to stay on the phone depending on the issue you are reporting about. Conversely, if there is an incident in which there are many callers, after you have answered as many questions as you can, and if you no longer can provide any updated information, the telecommunicator will have to disconnect the call with you. Do not take offense to this. They have to answer the other calls so they can get possible updated or additional information from those callers regarding the situation.

Emergency:	911
MCD Non-emergency:	708-320-7880
Police Department:	708-453-4770 (auto attendant)



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# THE END

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